

VECTOR CORE QUICK START GUIDE



For detailed Catapult Vector Core resources and product support please go to:

[CORE.CATAPULTSPORTS.COM/HC](https://core.catapultsports.com/hc)

GETTING STARTED

- Register and login to your account via the Catapult Registration email link.
- Follow the setup checklist to configure your account in the web.
- Charge your devices before first use by plugging in your devices to the dock with it plugged in. The first charge can take up to 2 hours.
- Download and install the Catapult Vector app from the App Store on your iPhone or iPad (scan QR code to the right).
- Map your devices to your athletes in the app.
- Turn on and place in to the athletes' vests to start collecting data.



DEVICE INFORMATION



CHARGING LIGHT



BATTERY STATUS

Solid White – Power on and > 2 hours charge
 Solid Red – Power on and < 2 hours charge
 Flashing Red – Low power < 40 mins charge

GPS STATUS

Solid Green – Device connected to satellites
 Flashing Green – Device searching for satellites.
If indoors, head outdoors to receive a GPS lock.

HEART RATE STATUS

Solid Red – Device connected to heart rate belt
 Flashing Red – Device searching for heart rate belt

WIRELESS STATUS

Wireless not available in Vector Core

BLUETOOTH STATUS

Solid Blue – Device connected to phone/device
 Flashing Blue – Device searching for a connection



POWER BUTTON



CHARGING PINS

TURNING DEVICES ON

Press & hold the Power Button for 3 seconds. The status indicators on the front of the device illuminate when the tag is turned on. The device turns on automatically when removed from the dock while the dock is turned on.

TURNING DEVICES OFF

Press & hold Power Button for 3 seconds. No status indicators on the device will be illuminated. The device turns off automatically when placed in the dock while the dock is turned on.

DEVICE PLACEMENT DURING SESSION

The device should be worn with the charging light at the top and Catapult logo at the bottom with LED's facing away from the athlete when placed in vest.

VECTOR DOCK

CHARGING DEVICES

Insert each device into a slot in the dock. Connect the dock to a power source using the power adapter provided. The battery status indicator on the device will illuminate red when it is charging, and green when it is fully charged. Devices will not charge when the dock is running on battery.

CHARGING THE DOCK

To charge the dock, connect the power adapter provided. The battery status indicator on the dock will illuminate red when the dock is charging, and green when it is fully charged.

POWER ON

To power on your dock, press the power button. The power button will flash white whilst booting up then be fully illuminated once complete.

POWER OFF

The 'Off' state is a complete system shutdown, where all processors are powered down and the dock retains no functionality. This state would be principally used for long term storage. To power the dock off fully, press and hold the power button until it begins to flash.

NETWORK STATUS

Prior to initial configuration the network status LED will be orange. Once connected to wifi then the status will always show as blue.



1. ETHERNET
2. USB
3. POWER INPUT
4. POWER BUTTON
5. BATTERY
6. NETWORK



ONLINE RESOURCES

UNLEASH

Customer Education Platform

We are excited to announce our brand-new customer experience platform: Catapult Unleash. This online platform has been designed to provide you with comprehensive product education, data and insights know-how, and an opportunity to engage with our Customer Success team via Live Q&A sessions.

The Catapult Unleash platform is accessible exclusively to Catapult customers and features the following experience elements:


- **PRODUCT ON-BOARDING**
- **PERFORMANCE TOPIC DEEP DIVES**
- **LIVE Q&A WITH CATAPULT CUSTOMER SUCCESS TEAM**

unleash.catapult.com

HELP CENTRE

Customer Support Platform

Whether you are a brand-new user getting familiar with the first steps or an advanced user troubleshooting more complex tasks, you will find all the necessary guides and tutorial videos on our Help Centre platform. You can also get in touch with our Support Team if you require further assistance.

The Help Centre is accessible directly from your Vector Core product – just look out for the  icon in the Cloud or the app to experience:

- **COMPREHENSIVE SEARCH OPTIONS**
- **EASE OF NAVIGATION AROUND ARTICLES OR ACROSS MULTIPLE SECTIONS**
- **DETAILED ARTICLES WITH IMAGERY TO GUIDE YOU**
- **VIDEOS WITH MULTILINGUAL SUBTITLES**
- **HANDY FOLLOW OPTION TO KEEP YOU UP TO DATE ON WHAT MATTERS TO YOU**

core.catapultsports.com/hc



**UNLEASH
POTENTIAL**